Discussion #2: Cloud Computing

Consider the following question:

The Cloud Computing can have diverse issues such as privacy, security, availability, legal, compliance, performance, etc. Find two REAL cases in recent years where one of these issues was highlighted.

For each case, briefly explain: (1) summary of the case, (2) main issue (among privacy, security, availability, legal, compliance, performance, etc.), and (3) solution (or what happened).

Prepare your answers in PowerPoint to share in class. You may want to search the Web to find relevant news or web pages. As I already presented examples on the security and availability issues, if possible, try to find cases from other issues such as privacy, legal, compliance, or performance.

Below is one such example. Around April 2011, Google calendar service (thus SaaS type) became unavailable for users to access for several hours.